

Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

Date: November 15, 2022

Advisory No.:
Category: Customs
Issued by: ICEGATE

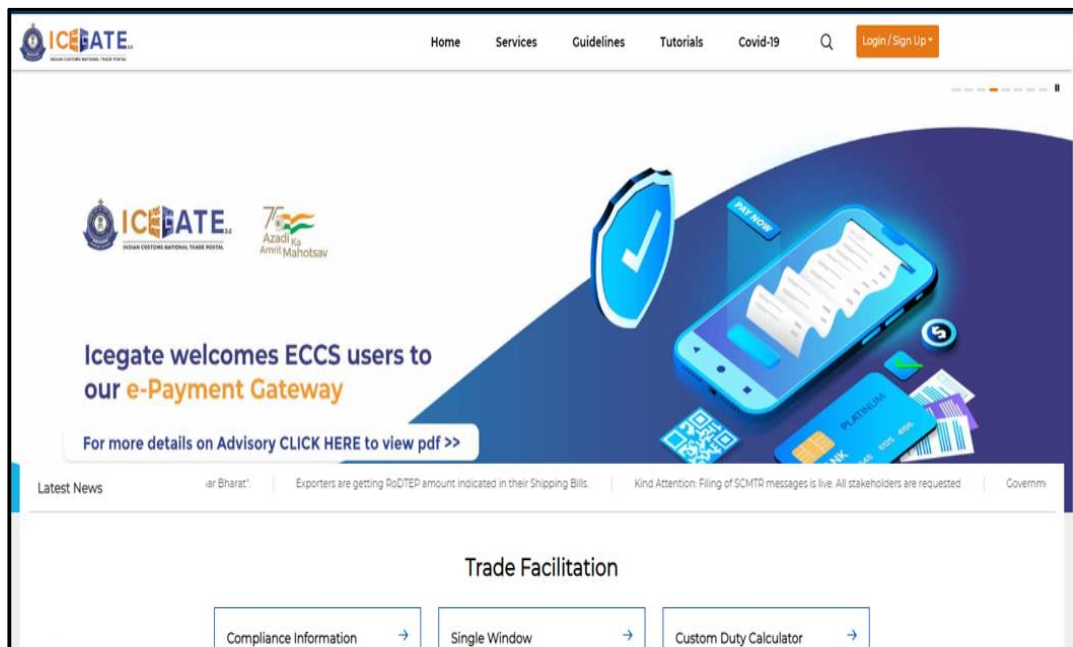
Subject: Advisory for launch of ICEGATE 2.0

Directorate General of Systems, CBIC is launching ICEGATE 2.0 in phased manner w.e.f. 16.11.2022. Users will be intimated about various upcoming modules in advance by way of pop up/tickers/notifications. Users will continue to use existing features of ICEGATE 1.0 and additional features under ICEGATE 2.0 till the complete rollout of the latter.

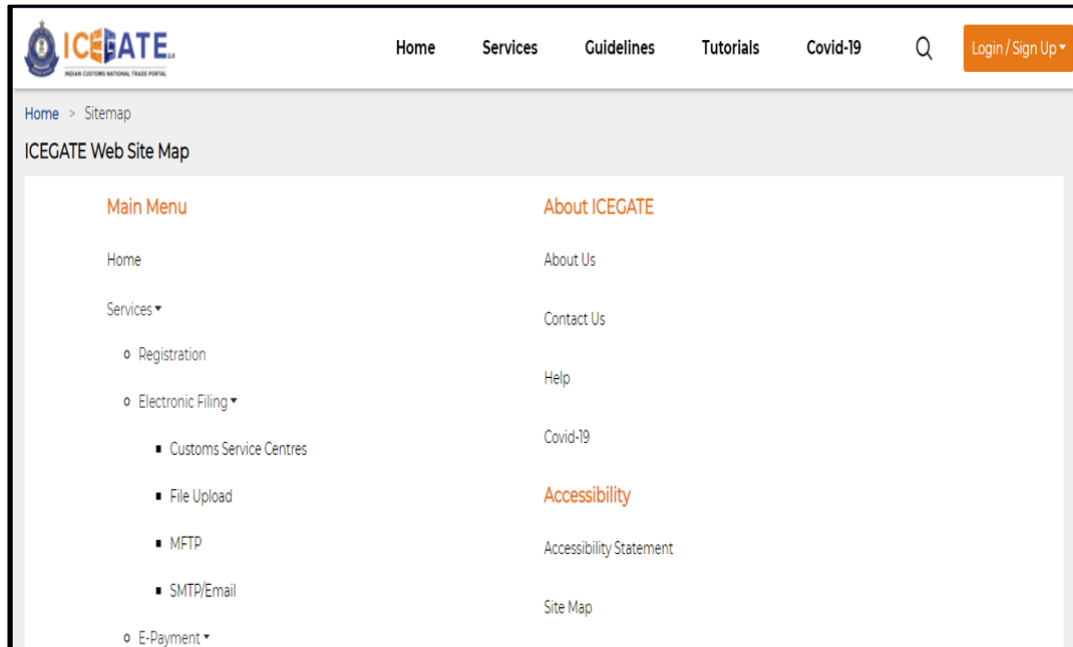
Following features are being introduced in Phase-I of ICEGATE 2.0 w.e.f. 16.11.2022: -

1.1 New bilingual ICEGATE Website.

ICEGATE 2.0 website is a complete bilingual website which has been designed to provide contemporary user interface for enhanced user experience. Site map of the website will be available at <https://icegate.gov.in/sitemap>.



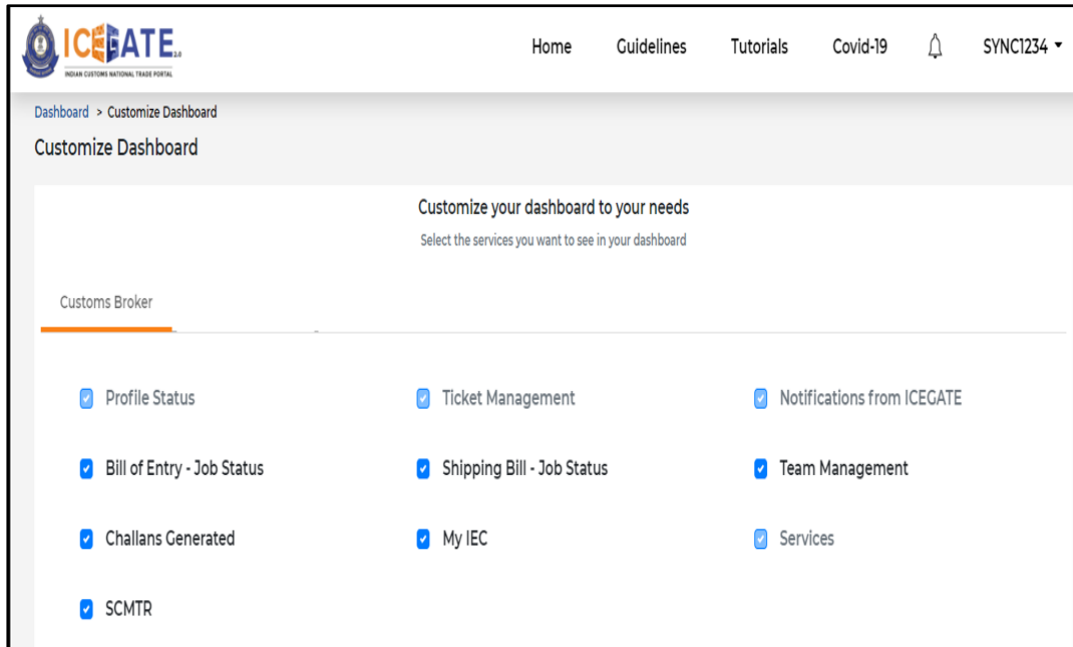
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1.2 Personalized Dashboard.

Personalized dashboard, being provided to the registered users shall be a more convenient user interface for accessing services on the ICEGATE portal. New feature “widget” is also being provided to show important information such as Message filing status, details of tickets, refunds, and duty payments etc. in dashboard without going for enquiries. Data available in the widgets will also be downloadable. Registered users will be provided access to the personalized dashboard in a phased manner between 16 November 2022 and 29 December 2022 depending on the staggered roll out of ICEGATE 2.0 Phase-I at various locations.

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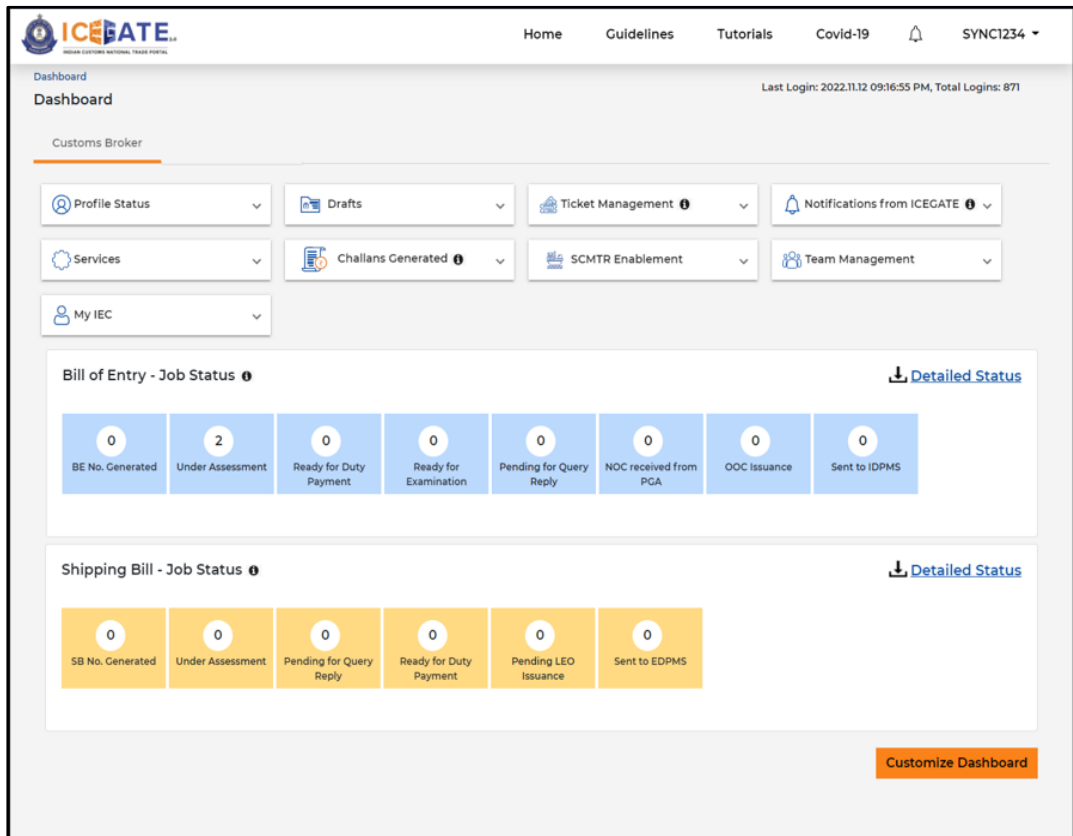
Dashboard > Customize Dashboard

Customize Dashboard

Customize your dashboard to your needs
 Select the services you want to see in your dashboard

Customs Broker

- Profile Status
- Ticket Management
- Notifications from ICEGATE
- Bill of Entry - Job Status
- Shipping Bill - Job Status
- Team Management
- Challans Generated
- My IEC
- Services
- SCMTR



Dashboard

Last Login: 2022.11.12 09:16:55 PM, Total Logins: 871

Customs Broker

Profile Status

Drafts

Ticket Management

Notifications from ICEGATE

Services

Challans Generated

SCMTR Enablement

Team Management

My IEC

Bill of Entry - Job Status [Detailed Status](#)

0	2	0	0	0	0	0	0
BE No. Generated	Under Assessment	Ready for Duty Payment	Ready for Examination	Pending for Query Reply	NOC received from PCA	OOC Issuance	Sent to IDPMS

Shipping Bill - Job Status [Detailed Status](#)

0	0	0	0	0	0
SB No. Generated	Under Assessment	Pending for Query Reply	Ready for Duty Payment	Pending LEO Issuance	Sent to EDPMS

[Customize Dashboard](#)

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1.3 Role-based and customized notifications.

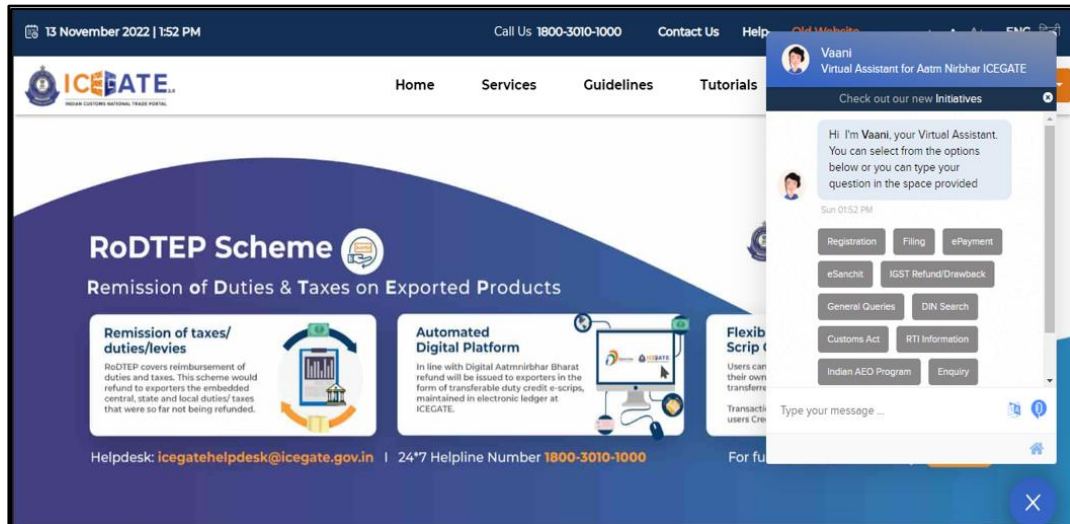
Customized notifications facility is being provided to the registered users to choose the events for which they want to receive notifications. Registered users will be provided access to the customized notifications facility in a phased manner between 16 November 2022 and 29 December 2022 depending on the staggered roll out of ICEGATE 2.0 Phase-I at various locations.

Bill of Entry	
BE No. Generation	<input checked="" type="checkbox"/> Email
Pending Assessment	<input checked="" type="checkbox"/> Email
Ready for Duty Payment	<input checked="" type="checkbox"/> Email
Ready for Examination	<input checked="" type="checkbox"/> Email
Pending for Query Reply	<input checked="" type="checkbox"/> Email
NOC received from PGA	<input checked="" type="checkbox"/> Email

1.4 “VAANI”, The Chatbot.

Chatbot “Vaani” is being provided to assist users 24*7 with services such as document status enquiry and locating relevant content without requiring them to connect to ICEGATE helpdesk.

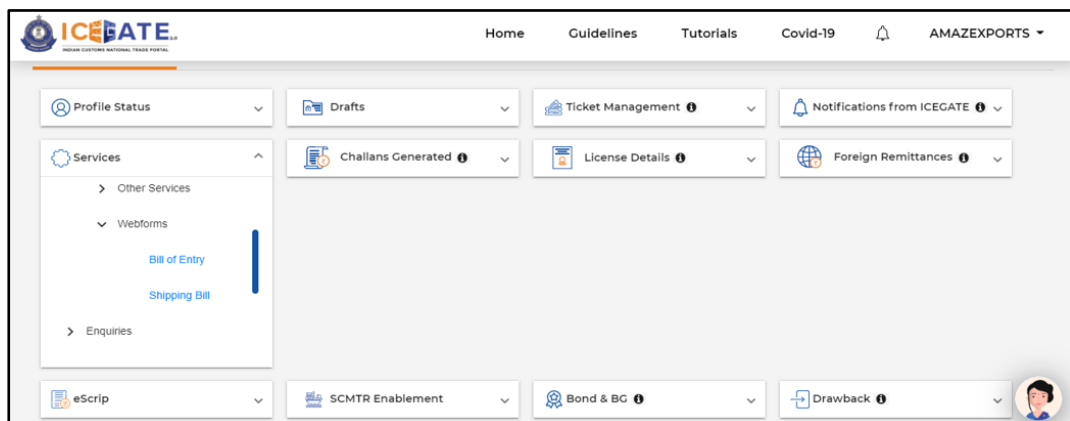
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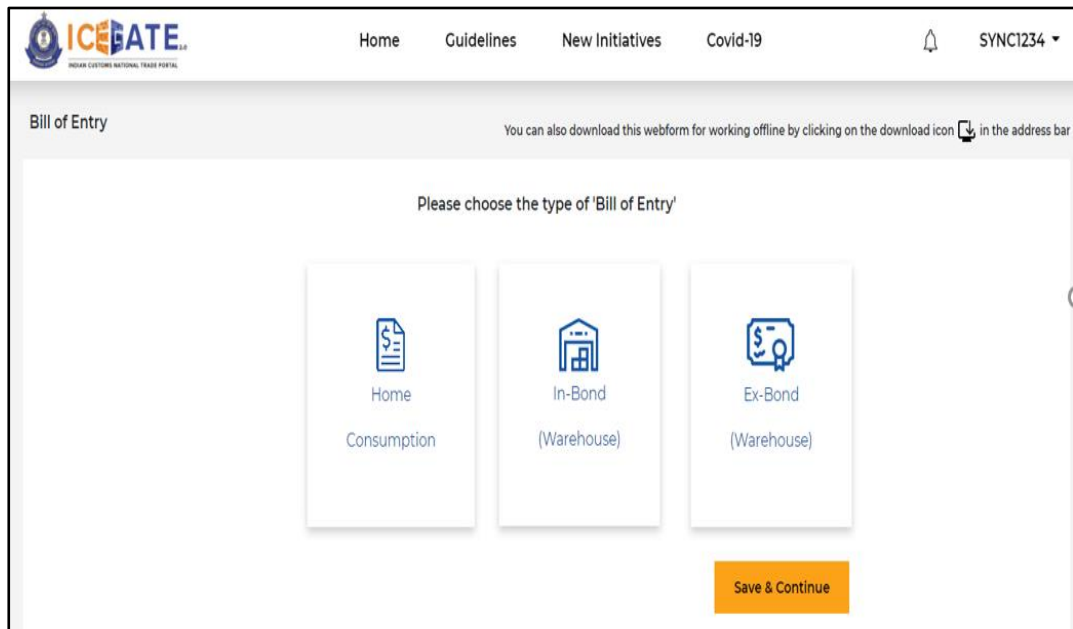
1.5 Webforms (Online/Offline filing Utility).

In addition to existing offline filing, new online/offline filing utility is being provided. Registered users can file their documents themselves using Web forms on ICEGATE. This facility will be available to the registered users post login.

During online filing, number of fields will be validated simultaneously to user entering values in the forms, thereby reducing errors and ensuring faster processing. Guidance notes will be available on the Webform in the Form of tool tips (in “i” button next to the fields) for better understanding. Form can also be downloaded and completed and there after generated output file can be uploaded in the utility. Registered users will be provided access to the webforms in a phased manner between 16 November 2022 and 29 December 2022 depending on the staggered roll out of ICEGATE 2.0 Phase - I at various locations.



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2. **ICEGATE applications.**

ICEGATE applications can be accessed in the following manner: -

ICEGATE 1.0

The user will be able to access all existing modules and features from ICEGATE 1.0, as is being done presently. From 16 November, 2022, the new link for ICEGATE 1.0 website will be at <https://old.icegate.gov.in>. The aforementioned link will also be provided on ICEGATE 2.0 website. Those users who will be not able to access ICEGATE 2.0 (due to their filing location not being made live on ICEGATE 2.0) will be able to access ICEGATE through ICEGATE 1.0 application.

ICEGATE 2.0

The user will be able to access the existing features as well as additional new features from ICEGATE 2.0. Post staggered location-based Go Live on 16 November 2022, ICEGATE 2.0 can be accessed at <https://icegate.gov.in>.

P.S User manuals pertaining to the new functionalities of ICEGATE 2.0 will be available at <https://icegate.gov.in/user-manual>



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For any further queries or help kindly contact ICEGATE Helpdesk Team on icegate-helpdesk@icegate.gov.in or 1800-3010-1000